

Porter Medical Center

One Page Operating Strategy

Our Mission

To improve the health of our community, one person at a time

Our Vision

Be a Transforming, integrated, and modern healthcare system of choice

Our Values

Patient-Centered

Patients and residents are the center of every decision

Leadership

Accountable and courageous leadership at every level of the organization

Stewardship

Stewardship of resources is required to fulfill our mission

Excellence

Striving for excellence in all that we do



Our Strategic Drivers

- Access
- Efficiency
- Quality Healthcare
- Customer Service

Our Value Proposition

High quality, personalized, hometown experience

90-Day Projects & Leaders (Aug- Oct 2016)

Project	Leader	Support
Transfer Inpatients back to our community	Karen	
Explore Orthopedic Service Line	Fred and Peter	
Clinical Document Improvement (CDI)	DBritton	
Urgent Care Project Plan	Carrie	Peter and DBritton
PAC Implementation	Rebecca	Peter and Carrie
Resurrect Service Excellence Committee	Carrie	DFuller and Karen
Legacy Project	Fred	Ron and DBritton
Helen Porter Business Model Evaluation	Jim	DBritton
Payment Reform Task Group	Carrie	Peter and DBritton

1-Year Strategic Initiatives

1. Legacy /Affiliation Exploration

Completion of Strategic Planning process.

2. Elevate Quality and Excellence

Define meaningful quality measures and Population Health Strategy.

3. Define and Develop Service Lines

Develop Strategy and Implement.

4. Helen Porter Financial Turnaround

Improve financial performance while maintaining quality.

5. Stabilize Hospital Census and Clinical Staffing

Resolve staffing issues/decrease volatility/fill the beds.

6. Full PAC Implementation

Patients can access all services offered at Porter through the PAC.



Our Core Services

Inpatient

Medical Care

Surgical Care

Obstetrics/Newborns

Ancillaries

Laboratory

Radiology

Long Term Care/ Post Acute Rehab

Outpatient

Emergency Services

Primary Care (Family Practice,

Internal Medicine, Pediatrics)

Physical Therapy/Rehab

Women's Health

Infusion Services

Cardiology

Orthopedics

Otolaryngology

Podiatry

Ophthalmology

Urology